

SANITARY SEWER USER AGREEMENT

SYSTEM DESCRIPTION

Covenants set forth in the sales agreement of the lots in this development include a provision for connection to the sanitary sewer system provided by United Services and operated by White Cloud Engineering and Construction Company. When building a home/business in this development, the landowner must contact White Cloud Engineering so that sanitary sewer service can be initiated. Upon signing this agreement and paying the connection fee, the user will have access to the system. **Sewer service available only when electric service available.**

The system consists of a septic tank for each home/business. The sewage from the home/business runs by gravity into this tank. Inside the tank is a pump which, as required, pumps and sends the tank effluent to the main processing facility. At the main processing facility, sewage is treated and processed according to Missouri Department of Natural Resources (DNR) standards.

The system is fitted with a small control box mounted on the wall of each home/business, the location of which is determined by the installer. The control box has an alarm light which indicates malfunction in the system. If there is a malfunction, or any other problem, home/business owner should call the emergency numbers immediately. The system is designed so that there is no danger of permanent system failure if repairs are made within 48 hours of notification. White Cloud Engineering is responsible for all such maintenance.

SYSTEM RESPONSIBILITIES

The home/business owner is responsible for all repairs and maintenance of the sewer system from the home/business to the septic tank.

The home/business owner is required to use the system in a responsible manner by placing only sewage of domestic strength in the system. The system is designed to handle normal waste, including cleaners and minor solvents. **Fuels, paints and industrial solvents are not permitted in the system.** If damage results from such use, home/business owner is responsible for expenses to repair or replace system.

The home/business owner, as a condition of sewer service, will grant easements without charge through property, and allow access to maintenance personnel for inspection, repair and replacement of the pump and controls and periodic pumping of the septic tank.

United Services is responsible for the line between the septic tank and the treatment facility. All repairs and maintenance at the septic tank and from the septic tank to and beyond the lot property line shall be the sole responsibility of United Services. United Services owns and operates the system through an agreement with White Cloud Engineering, who is responsible for the operation and testing of the system. The home/business owner is not responsible for maintenance or repair of the septic tank, pump line or treatment plant.

INITIAL COSTS

Each lot owner is responsible for the purchase and installation of a septic tank, sewer line from the home/business to the septic tank and the necessary hook-up fees. All work will be performed by and payment will be made directly to White Cloud Engineering and Construction. Costs may vary and must be paid upon completion of installation.

United Services will install and maintain a STEP system or similar sewer system as approved by the Missouri Department of Natural Resources, along with the sewer line from the septic tank to the force main.

BILLING

Home/business owner is responsible for a monthly service charge for sewage disposal. United Services will review charge periodically and may adjust with 30-days notification to home/business owner. Billing will commence on the date the sewer system is activated at the home/business.

Checks need to be made payable to United Services, P.O. Box 757, Maryville MO 64468.

Due Date	1 st of each month
Late Fee	\$4.00 if payment is not received by 4:30 p.m. on the 20 th of each month
Disconnect Date	Past due account is subject to disconnection any time after the 9 th of the following month.
Reconnect Fee	\$50 in addition to past due billing

EMERGENCY NUMBERS

White Cloud Engineering and Construction	660-582-4111	Office
Brock Pfost, Owner	660-582-2580	Home
Jeff Funston, Manager	660-582-2085	Home

If a representative from White Cloud does not respond within 24-hours, please contact United Services at 800-748-1488.

BILLING QUESTIONS

United Services 660-582-6454 Monday through Friday, 8 a.m. to 4:30 p.m.

APPLICATION FOR SEWER SERVICE

United Services, Inc. agrees to provide sewer service under the following terms:

Customer pays a one time connect fee of \$_____. This fee includes the STEP Unit, up to 50 feet of connecting pipe from the home/business to the STEP Unit, electric wire and control panel from the STEP Unit to the home/business. Extra footage beyond 50 feet for gravity or force main will be billed at \$_____ per ft.

Customer agrees to pay a monthly sewer service fee of \$_____, plus \$_____ per 100 gallon of water usage for all gallons over _____ per month, said amount being subject to adjustment at the sole discretion of United Services, Inc. This fee is due the 1st of each month. If the fee is not received by 4:30 p.m. on the 20th of each month, a \$4.00 late fee will be assessed. Past due is subject to disconnection anytime after the 9th of the following month.

United Services retains ownership of the STEP Unit, control panel and all exterior piping and wiring. United Services will maintain, repair and replace such as described in this agreement.

Date _____ Reported by _____ Lot No. _____

Applicant _____ Location No. _____ Acct. No. _____

Co-Applicant _____ Home Phone _____ Work Phone _____

Address _____ Email Address _____

_____ Emergency Contact _____

By signing this agreement, the applicant(s) agrees to be bound by and accept service based upon the terms and conditions set forth above.

Applicant Signature Social Security No. _____ Date _____

Co-Applicant Signature Social Security No. _____ Date _____